Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for (Basic Symmetrical)	**100Mbps Symmetrical**
Monthly charge for month-to-month plan	**$49.99**
Monthly charge for 1 year contract plan	**NONE**
Visit https://www.lumosnetworks.com/bundles/ for other pricing options including promotions and options bundled with other services.	

Other Charges and Terms

Data included with monthly charge	**UNLIMITED**
Charges for additional data usage	**NONE**
Optional modem or gateway lease – Customers may use their own modem or gateway	**$10.00/month**
Other monthly fees	**Not Applicable**
One-time fees	**Standard Installation $75.00**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network	**NONE**

Performance - Individual experience may vary

Typical speed downstream	**100 Mbps**
Typical speed upstream	**100 Mbps**
Typical latency	**10 milliseconds**
Typical packet loss	**<1%**

Network Management

Application-specific network management practices?	**NO**
Subscriber-triggered network management practices?	**NO**
More details on network management	**NONE**
Privacy	www.lumosnetworks.com/ support/privacy
Complaints or Inquiries	To contact us: https://www.lumosnetworks.com/contact-us/ (855)465-8667 To submit complaints to the FCC: www.consumercomplaints.fcc.gov/hc/en -us/(888)225-5322

Learn more about the terms used on this form and other relevant information at the FCC's website.

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for (Essential Symmetrical)	**200Mbps Symmetrical**
Monthly charge for month-to-month plan	**$49.99**
Monthly charge for 1 year contract plan	**NONE**

Visit https://www.lumosnetworks.com/bundles/ for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge	**UNLIMITED**
Charges for additional data usage	**NONE**
Optional modem or gateway lease – Customers may use their own modem or gateway	**$10.00/month**
Other monthly fees	**Not Applicable**
One-time fees	**Standard Installation $75.00**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network	**NONE**

Performance - Individual experience may vary

Typical speed downstream	**200 Mbps**
Typical speed upstream	**200 Mbps**
Typical latency	**10 milliseconds**
Typical packet loss	**<1%**

Network Management

Application-specific network management practices?	**NO**
Subscriber-triggered network management practices?	**NO**
More details on network management	**NONE**
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Complaints or Inquiries	To contact us: https://www.lumosnetworks.com/contact-us/ (855)465-8667 To submit complaints to the FCC: www.consumercomplaints.fcc.gov/hc/en -us/(888)225-5322

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Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for (Premium Symmetrical)	500Mbps Symmetrical
Monthly charge for month-to-month plan	**$59.99**
Monthly charge for 1 year contract plan	**NONE**

Visit https://www.lumosnetworks.com/bundles/ for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge	**UNLIMITED**
Charges for additional data usage	**NONE**
Optional modem or gateway lease – Customers may use their own modem or gateway	**$10.00/month**
Other monthly fees	**Not Applicable**
One-time fees	**Standard Installation $75.00**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network	**NONE**

Performance - Individual experience may vary

Typical speed downstream	**500 Mbps**
Typical speed upstream	**500 Mbps**
Typical latency	**10 milliseconds**
Typical packet loss	**<1%**

Network Management

Application-specific network management practices?	**NO**
Subscriber-triggered network management practices?	**NO**
More details on network management	**NONE**
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Complaints or Inquiries	To contact us: https://www.lumosnetworks.com/contact-us/ (855)465-8667 To submit complaints to the FCC: www.consumercomplaints.fcc.gov/hc/en-us/(888)225-5322

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Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for (Ultimate Symmetrical) — **1 GIGABIT Symmetrical**

Monthly charge for month-to-month plan	**$89.99**
Monthly charge for 1 year contract plan	**NONE**

Visit https://www.lumosnetworks.com/bundles/ for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge	**UNLIMITED**
Charges for additional data usage	**NONE**
Optional modem or gateway lease – Customers may use their own modem or gateway	**$10.00/month**
Other monthly fees	**Not Applicable**
One-time fees	**Standard Installation $75.00**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network	**NONE**

Performance - Individual experience may vary

Typical speed downstream	**1,000 Mbps**
Typical speed upstream	**1,000 Mbps**
Typical latency	**10 milliseconds**
Typical packet loss	**<1%**

Network Management

Application-specific network management practices?	**NO**
Subscriber-triggered network management practices?	**NO**
More details on network management	**NONE**
Privacy	www.lumosnetworks.com/support/privacy
Complaints or Inquiries	To contact us: https://www.lumosnetworks.com/contact-us/ (855)465-8667 To submit complaints to the FCC: www.consumercomplaints.fcc.gov/hc/en-us/(888)225-5322

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Broadband Facts

Fixed broadband consumer disclosure

**Choose Your Service Data Plan for
(Ultimate Symmetrical)**   **2 GIGABIT Symmetrical**

Monthly charge for month-to-month plan	**$129.99**
Monthly charge for 1 year contract plan	**NONE**

Visit https://www.lumosnetworks.com/bundles/ for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge	**UNLIMITED**
Charges for additional data usage	**NONE**
Optional modem or gateway lease – Customers may use their own modem or gateway	**$10.00/month**
Other monthly fees	**Not Applicable**
One-time fees	**Standard Installation $75.00**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network	**NONE**

Performance - Individual experience may vary

Typical speed downstream	**2,000 Mbps**
Typical speed upstream	**2,000 Mbps**
Typical latency	**10 milliseconds**
Typical packet loss	**<1%**

Network Management

Application-specific network management practices?	**NO**
Subscriber-triggered network management practices?	**NO**
More details on network management	**NONE**
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Complaints or Inquiries	To contact us: https://www.lumosnetworks.com/contact-us/ (855)465-8667 To submit complaints to the FCC: www.consumercomplaints.fcc.gov/hc/en-us/(888)225-5322

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Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for	**10Mbps DSL**
Monthly charge for month-to-month plan	**$47.95**
Monthly charge for 1 year contract plan	**NONE**

Visit https://www.lumosnetworks.com/bundles/ for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge	**UNLIMITED**
Charges for additional data usage	**NONE**
Optional modem or gateway lease – Customers may use their own modem or gateway	**$10.00/month**
Other monthly fees	**Not Applicable**
One-time fees	**Standard Installation $50.00**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network	**NONE**

Performance - Individual experience may vary

Typical speed downstream	**10Mbps**
Typical speed upstream	**1Mbps**
Typical latency	**15 milliseconds**
Typical packet loss	**<1%**

Network Management

Application-specific network management practices?	**NO**
Subscriber-triggered network management practices?	**NO**
More details on network management	**NONE**
Privacy	www.lumosnetworks.com/support/privacy
Complaints or Inquiries	To contact us: https://www.lumosnetworks.com/contact-us/ (855)465-8667 To submit complaints to the FCC: www.consumercomplaints.fcc.gov/hc/en-us/(888)225-5322

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Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for	25Mbps VDSL
Monthly charge for month-to-month plan	**$44.95**
Monthly charge for 1 year contract plan	**NONE**

Visit https://www.lumosnetworks.com/bundles/ for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge	**UNLIMITED**
Charges for additional data usage	**NONE**
Optional modem or gateway lease – Customers may use their own modem or gateway	**$10.00/month**
Other monthly fees	**Not Applicable**
One-time fees	**Standard Installation $50.00**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network	**NONE**

Performance - Individual experience may vary

Typical speed downstream	**25Mbps**
Typical speed upstream	**5Mbps**
Typical latency	**15 milliseconds**
Typical packet loss	**<1%**

Network Management

Application-specific network management practices?	**NO**
Subscriber-triggered network management practices?	**NO**
More details on network management	**NONE**
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Complaints or Inquiries	To contact us: https://www.lumosnetworks.com/contact-us/ (855)465-8667 To submit complaints to the FCC: www.consumercomplaints.fcc.gov/hc/en-us/(888)225-5322

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Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for	**50Mbps VDSL**
Monthly charge for month-to-month plan	**$59.95**
Monthly charge for 1 year contract plan	**NONE**

Visit https://www.lumosnetworks.com/bundles/ for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge	**UNLIMITED**
Charges for additional data usage	**NONE**
Optional modem or gateway lease – Customers may use their own modem or gateway	**$10.00/month**
Other monthly fees	**Not Applicable**
One-time fees	**Standard Installation $50.00**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network	**NONE**

Performance - Individual experience may vary

Typical speed downstream	**50Mbps**
Typical speed upstream	**10Mbps**
Typical latency	**15 milliseconds**
Typical packet loss	**<1%**

Network Management

Application-specific network management practices?	**NO**
Subscriber-triggered network management practices?	**NO**
More details on network management	**NONE**
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Complaints or Inquiries	To contact us: https://www.lumosnetworks.com/contact-us/ (855)4658667 To submit complaints to the FCC: www.consumercomplaints.fcc.gov/hc/en-us/(888)225-5322

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Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for	**100Mbps VDSL**
Monthly charge for month-to-month plan	**$74.95**
Monthly charge for 1 year contract plan	**NONE**

Visit https://www.lumosnetworks.com/bundles/ for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge	**UNLIMITED**
Charges for additional data usage	**NONE**
Optional modem or gateway lease – Customers may use their own modem or gateway	**$10.00/month**
Other monthly fees	**Not Applicable**
One-time fees	**Standard Installation $50.00**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network	**NONE**

Performance - Individual experience may vary

Typical speed downstream	**100Mbps**
Typical speed upstream	**10Mbps**
Typical latency	**15 milliseconds**
Typical packet loss	**<1%**

Network Management

Application-specific network management practices?	**NO**
Subscriber-triggered network management practices?	**NO**
More details on network management	**NONE**
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Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for	**BUS 2GIG SYMMETRICAL**
Monthly charge for month-to-month plan	**$249.95**
Monthly charge for 1 year contract plan	**NONE**

Visit https://www.lumosnetworks.com/business/business-bundles/ for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge	**UNLIMITED**
Charges for additional data usage	**NONE**
Optional modem or gateway lease – Customers may use their own modem or gateway	**NONE**
Other monthly fees	**Not Applicable**
One-time fees	**Standard Installation $77.50**
	Early Termination $100.00

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network	**NONE**

Performance - Individual experience may vary

Typical speed downstream	**2,000 Mbps**
Typical speed upstream	**2,000 Mbps**
Typical latency	**10 milliseconds**
Typical packet loss	**<1%**

Network Management

Application-specific network management practices?	**NO**
Subscriber-triggered network management practices?	**NO**
More details on network management	**NONE**
Privacy	www.lumosnetworks.com/ support/privacy
Complaints or Inquiries	To contact us: https://www.lumosnetworks.com/contact-us/ (855)465-8667 To submit complaints to the FCC: www.consumercomplaints.fcc.gov/hc/en -us/(888)225-5322

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Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for	**BUS 4GIG SYMMETRICAL**
Monthly charge for month-to-month plan	**$299.95**
Monthly charge for 1 year contract plan	**NONE**

Visit https://www.lumosnetworks.com/business/business-bundles/ for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge	**UNLIMITED**
Charges for additional data usage	**NONE**
Optional modem or gateway lease – Customers may use their own modem or gateway	**NONE**
Other monthly fees	**Not Applicable**
One-time fees	**Standard Installation $77.50**
	Early Termination $100.00

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network	**NONE**

Performance - Individual experience may vary

Typical speed downstream	**4,000 Mbps**
Typical speed upstream	**4,000 Mbps**
Typical latency	**10 milliseconds**
Typical packet loss	**<1%**

Network Management

Application-specific network management practices?	**NO**
Subscriber-triggered network management practices?	**NO**
More details on network management	**NONE**
Privacy	www.lumosnetworks.com/support/privacy
Complaints or Inquiries	To contact us: https://www.lumosnetworks.com/contact-us/ (888)465-8667 To submit complaints to the FCC: www.consumercomplaints.fcc.gov/hc/en-us/(888)225-5322

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Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for	**BUS 8GIG SYMMETRICAL**
Monthly charge for month-to-month plan	**$349.95**
Monthly charge for 1 year contract plan	**NONE**

Visit https://www.lumosnetworks.com/business/business-bundles/ for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge	**UNLIMITED**
Charges for additional data usage	**NONE**
Optional modem or gateway lease – Customers may use their own modem or gateway	**NONE**
Other monthly fees	**Not Applicable**
One-time fees	**Standard Installation $77.50**
	Early Termination $100.00

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network	**NONE**

Performance - Individual experience may vary

Typical speed downstream	**8,000 Mbps**
Typical speed upstream	**8,000 Mbps**
Typical latency	**10 milliseconds**
Typical packet loss	**<1%**

Network Management

Application-specific network management practices?	**NO**
Subscriber-triggered network management practices?	**NO**
More details on network management	**NONE**
Privacy	www.lumosnetworks.com/support/privacy
Complaints or Inquiries	To contact us: https://www.lumosnetworks.com/contact-us/ (855)465-8667 To submit complaints to the FCC: www.consumercomplaints.fcc.gov/hc/en-us/(888)225-5322

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